## NOTICE REGARDING CLOSING APPOINTMENTS DURING COVID-19 OUTBREAK Preventing Exposure to and Spread of Coronavirus (COVID-19)

Haley & Haley is committed to doing its part to protect the health and safety of our customers, employees, and communities during the novel coronavirus (COVID-19) outbreak. To that end, we ask that, when possible, only essential parties to the closing attend. Likewise, we ask that everyone attending a closing adhere to the following guidelines:

**PRIOR TO your signing appointment,** consider the following questions:

- 1. Within the past 14 days, have you or anyone in your household had any cold or flu-like symptoms, such as fever, cough or shortness of breath?
- 2. Have you or anyone in your household been in contact with anyone diagnosed with or suspected of having COVID-19 within the last 14 days?
- 3. Do you have any reason to believe that you may have been exposed to COVID-19 while you were traveling domestically or internationally within the last 14 days?
- 4. Are you at higher risk for serious illness from COVID-19 (for more information visit: <a href="https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html">https://www.cdc.gov/coronavirus/2019-ncov/specific-groups/high-risk-complications.html</a>)?

**IF THE ANSWER IS YES TO ANY ONE of these questions,** please contact our office at (678) 482-4401 for details about how we can help with the coordination of your closing.

**DURING the signing appointment,** we ask that everyone use good hygiene and other preventative measures to prevent potential spread of germs. Please note the below:

- All parties should follow prevention and preparation guidelines from the Centers for Disease Control and Prevention, which are available at: <a href="https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html">https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html</a>.
- We ask only those individuals that are part of a transaction come to the closing (e.g. Seller, Buyer, Agents).
- Conference tables, chairs, counter tops & ledges, door handles, etc. will be wiped down between every closing and multiple other times per day in each of our offices.
- Case-by-case accommodations can be made for any high-risk customers for alternative arrangements
- We are instructing our staff as follows:
  - o adhere to CDC instructions with including frequent hand washing, covering coughs and sneezes with their arm/elbow
  - o prohibiting employees from coming to work if sick or previously exposed
  - o frequently disinfect work areas
- Please do not shake hands
- Bring your own blue pens or we will provide you with an unused pen to keep after you are finished signing. Do <u>not</u> share pens.
- Wash your hands before and after the appointment with soap and warm water for at least 20 seconds.
- If soap and running water are not available, use an alcohol-based hand sanitizer. We have hand-sanitizer located in various areas in our offices.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Avoiding close contact.

If you have any other questions or concerns about your closing, please contact us at (678) 482-4401 to discuss.

Our goal is to get your closing to fruition. We appreciate your patience and understanding during this challenging season!

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